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**Total No. of Pages : 02**

**Total No. of Questions : 09**

**B.Tech.(Automation & Robotics)/(ECE) (2011 Batch Elective-II)**

**(Sem.-7,8)**

## HUMAN RESOURCE MANAGEMENT

**Subject Code : BTEC-913**

**Paper ID : [A2925]**

**Time : 3 Hrs.**

**Max. Marks : 60**

**INSTRUCTION TO CANDIDATES :**

1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
2. SECTION-B contains FIVE questions carrying FIVE marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying TEN marks each and students has to attempt any TWO questions.

## SECTION-A

- 1. Write briefly :**
- a) What is the meaning of job description?
  - b) Define job evaluation.
  - c) What is motivation?
  - d) Define human resource planning.
  - e) What do you mean by skill upgradation?
  - f) What do you understand by industrial dispute?
  - g) What is collective bargaining?
  - h) Why labour welfare is important?
  - i) Differentiate between training and development.
  - j) What is the importance of stress interview?

### SECTION-B

2. What are various ways to address employee grievances?
3. What do you understand by Job Satisfaction and its importance in the industry?
4. How will you assess the needs for training of employees?
5. Discuss different methods of recruitment. Explain in detail about the sources available for recruitment in an organization.
6. What do you understand by worker's participation in management? What will be its effect on the relation between employees and employers?

### SECTION-C

7. Describe the ways in which human resource management practices are likely to help in changing the business scenario.
8. Explain the concept of "*Employee Training and Development*". Discuss the principle of any training program in an organization.
9. Write a note on :
  - (a) Role of trade unions in maintaining co-ordial relations
  - (b) Causes of absenteeism and labour turnover and their control.