Roll No. ▢▢▢▢▢▢▢▢▢▢▢▢▢▢   Total No. of Pages : 02

Total No. of Questions : 09

B.Tech.(IT) (2011 Onwards Elective-III) (Sem.–7,8)
ENTERPRISE RESOURCE PLANNING
Subject Code : BTCS-916
Paper ID : [A3060]

Time : 3 Hrs.   Max. Marks : 60

INSTRUCTION TO CANDIDATES :
1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
2. SECTION-B contains FIVE questions carrying FIVE marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying TEN marks each and students has to attempt any TWO questions.

SECTION-A

1. Write briefly :

   a) OLAP

   b) CRM

   c) Data Migration

   d) HRM

   e) Quality Management

   f) E-Business

   g) ERP & E-Business

   h) Two tools of Data Mining

   i) ERP Marketplace

   j) TQM

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SECTION-B

2. Explain Business Intelligence & compare commerce & e-business.

3. What is Data Warehouse? Explain Data Mining & its techniques.

4. Explain the challenges & strategies of ERP Implementation.

5. Explain Business Modules. How it works in ERP system?

6. What are core duties of Management? How HR Manager works?

SECTION-C

7. How resource planning works? Explain the essential work of HRM departments.

8. Explain the KDD process with diagram.

9. Explain the future trends in ERP.